



PRIVACY POLICY

This Privacy Policy applies to **Andreea Moga Management B.V.**, legally registered at **Magnoliasingel 1, 3931ZH Woudenberg, The Netherlands**, operating under the trade names **TechLabs Rotterdam Management** and **QuLearnLabs** (hereinafter referred to as "**Andreea Moga Management B.V.**" or "**the Company**").

Andreea Moga Management B.V. respects the privacy of its website visitors, particularly their rights regarding the automatic processing of personal data. We have therefore formulated and implemented a policy on complete transparency with our customers regarding the processing of personal data, its purpose(s), and the possibilities to exercise your legal rights in the best possible way.

If you require any additional information about the protection of personal data, please visit the website of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens):
<https://autoriteitpersoonsgegevens.nl/nl>.

Until you accept the use of cookies and other tracking devices, we will not place any non-anonymized analytical cookies and/or tracking cookies on your computer, mobile phone, or tablet.

By continuing to visit this website, you accept these terms of use and the use of cookies and other tracking systems unless we have provided another method of accepting cookies on our website.

The current available version of this privacy policy is the only version that applies while visiting our website until a new version replaces it.

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Article 1 - Definitions

1. **Website (hereinafter: "Website"):** <https://qulearnlabs.com>
2. **Party responsible for processing personal data (hereinafter: "the controller"):** Andreea Moga Management B.V., established at **Magnoliasingel 1, 3931ZH Woudenberg, The Netherlands**, Chamber of Commerce number: **86369091**.

Article 2 - Access to the website



Access to and use of the website are strictly personal. You will refrain from using the data and information on this website for your own commercial, political, or advertising purposes, as well as for any commercial offers, in particular unsolicited electronic offers.

Article 3 - Website content

All brands, images, texts, comments, illustrations, (animated) images, video images, sounds, and all technical applications used to operate this website, and more generally all components used on this website, are protected by intellectual property laws. Any reproduction, repetition, use, or modification, by any means whatsoever, of all or part of it, including technical applications, without the prior written permission of the controller, is strictly prohibited. The fact that the controller may not take immediate action against any infringement cannot be considered as tacit consent or a waiver of any right to prosecute the infringing party.

Article 4 - Management of the website

For proper site management, the controller may at any time:

1. Suspend, interrupt, reduce, or decline access to the website for a particular category of visitors.
 2. Delete all information that may disrupt the functioning of the website or conflict with national or international laws or internet etiquette.
 3. Temporarily make the website unavailable in order to perform updates.
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Article 5 - Responsibilities

1. The controller is not liable for any failure, disturbances, difficulties, or interruptions in the website's functioning, causing its (temporary) inaccessibility. You are responsible for ensuring a secure connection to our website and taking appropriate steps to protect your equipment and data against hazards such as viruses.
 2. The controller is not liable for any legal proceedings taken against you:
 - Due to the use of the website or services accessible via the internet.
 - For violating the terms of this privacy policy.
 3. The controller is not liable for any damages incurred by you or third parties due to your connection to or use of the website.
 4. If the controller is involved in a dispute due to your misuse of this website, it is entitled to reclaim all damages from you.
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Article 6 - Collection of data

1. Your personal data will be collected by Andreea Moga Management B.V. and (an) external processor(s).
2. **Categories of data collected:**
 - Name and surname
 - Phone number
 - Email address
 - Any other data voluntarily provided by you via website forms, correspondence, or telephone.
3. The personal data collected on the website are used mainly by the controller to maintain a (commercial) relationship with you and, if applicable, to process your orders. They are recorded in an (electronic) register.

Article 7 - Automated Decision-Making

Andreea Moga Management B.V. may use automated processing to make decisions about users without human intervention. This applies to:

1. **Marketing and customer profiling** – automated data analysis to send relevant marketing materials.
2. **Fraud detection and security** – using algorithms to detect suspicious activity.
3. If you object to an automated decision that significantly impacts you, you can request human intervention by contacting privacy@qulearnlabs.com.

Article 8 - Security Measures

To protect personal data from unauthorized access, alteration, disclosure, or destruction, we have implemented the following security measures:

1. Secure servers and encryption methods.
2. Firewalls and malware protection.
3. Access restrictions for authorized personnel only.
4. Regular audits and compliance checks.

Article 9 - Data Sharing with Third Parties

1. Personal data is only shared with third parties when necessary for contract execution or legal compliance.



2. All third-party data processors sign a **data processing agreement** to ensure compliance with security and privacy standards.
 3. We will never sell your data to external parties without your explicit consent.
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Article 10 - Data Retention

Collected data are retained as follows:

1. General contact details: Retained for **2 years** after the last contact.
 2. Transaction data: Retained for **7 years** in accordance with financial and tax regulations.
 3. Marketing data: Retained for **3 years** after consent is given or until withdrawal.
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Article 11 - Cookies

1. A cookie is a small text file placed on your device upon visiting our website. It enables us to adjust to your needs and facilitate login.
 2. Types of cookies used:
 - **Functional cookies:** Session and login cookies for user convenience.
 - **Anonymized analytical cookies:** Collect visitor statistics without identifying users.
 - **Tracking cookies:** Advertising cookies for relevant ads.
 3. The following cookies are used on our website:
 - **Facebook (tracking cookie)**
 4. For more information on managing cookies, visit:
<https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookie-s#faq>
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Article 12 - Contact & Complaints

If you have concerns about our data processing, you can contact privacy@qulearnlabs.com or file a complaint with the **Autoriteit Persoonsgegevens** via [this link](#).

This policy is effective as of **01/01/2025** and will be updated periodically to comply with legal changes.